



WESTERN NEW YORK LIBRARY RESOURCES COUNCIL

Questioning existing practices.
Testing new ideas.
WNYLRC: a leader in library innovation.

Hospital Library Services Program



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Mission

“The HLSP is committed to facilitating and promoting hospital environments where knowledge based information results from the combination of health information, technology, human collaboration and access to information resources.”

About

The HLSP fulfills the information needs of hospital administrative, allied health, medical, nursing, and support staff and promotes inter-disciplinary library environments. The HLSP was formed in 1982 by the New York State Legislature and is a critical connection to current healthcare information access. This program is designed to provide medical information services to acute care hospitals throughout the six counties within the WNYLRC service region. The HLSP helps hospitals to meet and comply with knowledge-based health information JCAHO standards and other state and specialty-specific organizational standards. Each year, circuit librarians travel over 25,000 miles to provide library services to rural community hospitals and urban medical centers.

Administration

WNYLRC administers the HLSP which is funded in part by a grant from New York State Department of Education, Division of Library Development, and by hospital participation fees. Fees are determined by levels of participation and hospital bed size.

[HLSP Regulations 90.17](#)

[HLSP Law 273](#)

HLSP offers two primary program options:

Grant Hospitals: For the larger teaching hospitals, HLSP provides grant funds to supplement the hospital's budget for library materials and equipment which results in enhanced access to health care information in the WNY community. Eligible hospitals must be under the direction of a .5 minimum FTE M.L.S. librarian in order to receive a grant.

Circuit Hospitals: For hospitals without a librarian on staff, circuit librarians regularly schedule on-site visits and provide off-site services when requested. They conduct reference and database searches, facilitate interlibrary loan requests, provide database and search training, visit hospital departments and develop and manage on-site library collections.

Benefits

Value added benefits to participating hospitals include HLSP subsidized access to Hospital Library Online resources, cooperative purchasing programs that provide preferred discounts on books, databases and serial service charges, and free or low cost continuing education and training classes at the WNYLRC Training Center. The HLSP annually offers several classes with Medical Library Association continuing education credits. It has also secured grants from outside organizations such as the National Library of Medicine to benefit participants.

MISP

WNYLRC administers the New York State Medical Information Subsidy Program or "MISP" in its service region. MISP funds are allocated to regional acute care hospitals libraries, and other institutions. Individual MISP subsidy quotas are primarily designated for acute care hospitals and are based on several factors including previous usage and availability of funds.

Upon request, WNYLRC deposits funds into hospital EFTS (Electronic Funds Transfer System) accounts to pay for medically-related interlibrary loan invoices. WNYLRC will also pay invoices on behalf of participants for medically-related interlibrary loans, mediated database searches on health-related topics, and access to electronic medical information databases. These funds benefit the health information needs of approximately 89 multi-type institutions including hospital, school, public, academic, etc. in the region.

[MISP Law 273 \(Guidelines\)](#)

[MISP Law 273](#)

HLSP Member Hospitals

Buffalo General Medical Center/Kaleida Health

Buffalo, NY 14203

Hank Cole, HLSP Liaison

Adrienne Doepp, MLS, HLSP Circuit Librarian

716-859-2878

<http://www.kaleidahealth.org/bgmc>

Erie County Medical Corp. (ECMC)

Buffalo, NY 14215

Susan Forrest, MLS, Library Director
716-898-3939
www.ecmc.edu

Kenmore Mercy Hospital/Catholic Health

Kenmore, NY 14217
Shannon Lavocat, HLSP Liaison
Grace Di Virgilio, MLS, HLSP Circuit Librarian
716-447-6114
<http://www.chsbuffalo.org/Home/facilities/hospitals/kmh>

Mercy Hospital/Catholic Health

Buffalo, NY 14220
Grace Di Virgilio, MLS, HLSP Circuit Librarian
716-828-2160
<http://www.chsbuffalo.org/Home/facilities/hospitals/mhob>

Millard Fillmore Hospital - Suburban/Kaleida Health

Williamsville, NY 14221
Robin Flynn, HLSP Liaison
Adrienne Doepp, MLS, HLSP Circuit Librarian
716-568-6540
<http://www.kaleidahealth.org/suburban>

Mount Saint Mary's Hospital/Catholic Health

Lewiston, NY 14092
Ron Smith, HLSP Liaison
Olivia Helfer, MLS, HLSP Circuit Librarian
<http://www.msmh.org>

Niagara Falls Memorial Medical Center

Niagara Falls, NY 14302-0708
Jennifer Smith, Liaison
Olivia Helfer, MLS, HLSP Circuit Librarian
<http://www.nfmhc.org>

John R. Oishei Children's Hospital/Kaleida Health

Buffalo, NY 14203
Hank Cole, HLSP Liaison
Adrienne Doepp, MLS, HLSP Circuit Librarian
<http://www.kaleidahealth.org/childrens>

Roswell Park Comprehensive Cancer Center

Buffalo, NY 14203
Lisabeth Becker, MLS, Librarian
716-845-1653
<http://www.roswellpark.org/>

Sisters of Charity Hospital/Catholic Health

Buffalo, NY 14214
Patty Licata, HLSP Liaison
Olivia Helfer, MLS, HLSP Circuit Librarian

716-862-1256

<http://www.chsbuffalo.org/Home/facilities/hospitals/soch>

Sisters of Charity Hospital/St. Joseph Campus/Catholic Health

Cheektowaga, NY 14225

Lisa Charvat, HLSP Liaison

Olivia Helfer, MLS, HLSP Circuit Librarian

716-862-1256

<http://www.chsbuffalo.org/Facilities/Hospitals/SSJC>

Additional Resources

Medline Plus

<http://medlineplus.gov>

National Library of Medicine (NLM) - PubMed and Medline Plus

<http://nlm.nih.gov>

PubMed

<https://www.ncbi.nlm.nih.gov/labs/pubmed/>

University at Buffalo Health Sciences Library (HSL)

<https://library.buffalo.edu/hsl/>

Medical Library Association (MLA)

www.mlanet.org

Upstate New York/Ontario Chapter of the Medical Library Association (UNYOC/MLA)

<https://unyoc.wildapricot.org>

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www.rittenhouse.com

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