Western New York Library Resources Council
annual report
2014 - 2015
Message from the 2015 WNYLRC Board President: Kerrie Fergen Wilkes, State University of New York at Fredonia

On behalf of the Board of Trustees of the Western New York Library Resources Council (WNYLRC), I am pleased to present the 2014/2015 annual report to the membership. As the Council completes its 49th year of service to the Western New York library community, the Board of Trustees and the Council staff are planning for the future.

The Strategic Planning Committee has met several times since 2014 to conduct surveys and forums to solicit feedback from our members and learn what issues and services are important to them. A positive finding from the survey results indicates that WNYLRC continues to adhere to its guiding principles of Community and Collaboration, Innovation, Education, Connecting and Advocacy in its member services and programs which are clearly visible to WNYLRC members. WNYLRC takes these guiding principles seriously since they are the building blocks for any initiatives we develop for our membership. The new five-year plan of service will be posted on wnylrc.org sometime in early 2016.

Highlights for 2014/2015 included a major initiative to educate our legislators on the importance of all types of libraries by organizing meetings as well as holding a very successful breakfast in which several legislative assistants who attended learned more about regional libraries and their programs and reinforced the message that “libraries are education.” On the digitization front, WNYLRC’s members’ collections on New York Heritage were harvested in Digital Public Library of America (DPLA) resulting in an increase in both the visibility and usage of our valuable archival and historical assets. Finally, WNYLRC’s new website debuted along with a move to beautiful new office space just a mile down the road from its old locale. For additional news and highlights, please review this annual report for more WNYLRC accomplishments.

As President, I appreciate the numerous volunteer hours WNYLRC’s standing committee members as well as fellow Board of Trustees provide to the organization ensuring a Council that is both receptive and proactive in meeting the needs of its members. Additionally, I would like to thank the WNYLRC staff under the leadership of Sheryl Knab for their continued hard work and unfailing commitment to WNY libraries.

<table>
<thead>
<tr>
<th>Receipts</th>
<th>Amount</th>
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<tr>
<td>State/Federal</td>
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<td>Membership Dues</td>
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<td>Interest</td>
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<td>Fees/Contracts</td>
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<td><strong>Total</strong></td>
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<table>
<thead>
<tr>
<th>Expenditures</th>
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<tbody>
<tr>
<td>Salaries &amp; Benefits</td>
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<tr>
<td>General Operations</td>
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<td>Programs for Members</td>
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<td><strong>Total</strong></td>
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Advocacy: Championing libraries
Securing support requires telling a compelling story.

- **Funding:** WNYLRC like all NY Library Systems saw a 1.0% increase for 2014/2015 based on 2013/2014 advocacy efforts. WNYLRC is a participant in a state-wide library system collaborative (New York Alliance of Library Systems) supporting advocacy measures for library systems and securing increased funding.

- **2014 WNYLRC Awards Winners:** Excellence In Library Service - Christine Stockslader - Lancaster Middle School; Outstanding Library/Library Program - Stress Relief Days - University Libraries, University at Buffalo; Outstanding Library Advocate - Elaine Panty - Member, Board of Trustees, Buffalo & Erie County Public Library.

Connecting: Blurring boundaries
Building bridges requires facilitating connections among diverse groups.

- **Empire Library Delivery:** Managed by NY 3Rs Association, Inc., 9 libraries from Western New York participate in this collaborative initiative.

- **Regional Communications:** WNYLRC.org received 12,046 visits during 2014/2015. WNYLRC manages 34 member listservs with 2,437 participants including the regional listserv WNYLib-l which has 610 subscribers.

- **Statewide Communications:** Collaborative conference call with staff from all NY 3Rs on the topic of Regional ILL. All nine Councils sat in on the call and each detailed how they currently address ILL within their regions. Though the methods differ from region to region, many of the issues remain the same: pricing, speed and access. Connections and workshop ideas were generated from these sessions.

Education: Cultivating a culture of learning
New skills and knowledge create opportunities.

- **Professional Development Program:** 529 staff from member libraries attended 31 WNYLRC sponsored workshops and networking events. WNYLRC’s Lynda.com subscription was well used by 73 of our members resulting in 492 courses viewed and 6,182 videos viewed totaling 138.3 hours of individualized training.

- **Archival Services:** The Regional Archivist conducted 14 site visits, provided 140 consultations, arranged for or conducted 11 continuing education workshops, contributed blog articles, and participated in 11 outreach sessions.

- **Hospital Library Services Program (HLSP):** Three HLSP circuit librarians traveled 15,318 miles providing services to area hospitals including instruction on using health information resources, assisting with HUBNET searches (6,558) and providing reference services (1,242 questions answered).
Member Libraries 2014/2015

Albright-Knox Art Gallery  
Bryant & Stratton College  
- Amherst Campus  
- Buffalo Campus  
- Southtowns Campus  
Buffalo & Erie County Public Library  
Buffalo General Medical Center  
Buffalo History Museum  
Buffalo Museum of Science  
Buffalo Niagara Heritage Village and Museum at Amherst  
Buffalo Olmsted Parks Conservancy  
Buffalo School Library System  
Burchfield Penney Art Center  
Bureau of Jewish Education/Jewish Buffalo Archives Project  
Canisius College  
Carousel Society of the Niagara Frontier  
Cattaraugus-Allegany-Erie-Wyoming BOCES SLS  
Center for Inquiry Libraries  
Chautauqua County Historical Society  
Chautauqua-Cattaraugus Library System  
Christ the King Seminary  
D’Youville College  
Daemen College  
Ecology and Environment, Inc.  
Erie 1 BOCES SLS  
Erie 2-Chautauqua-Cattaraugus BOCES SLS  
Erie Community College  
- City Campus  
- North Campus  
- South Campus  
Erie County Medical Center Corp.  
Forest Lawn - Margaret L. Wendt Archive and Resource Center  
Genesee Community College  
Gowanda Correctional Facility  
Hilbert College  
Honeywell International ITT Technical Institute  
Jamestown Community College  
- Main Campus  
- Cattaraugus Branch  
Jewish Discovery Center  
Kenmore Mercy Hospital  
Library Consortium of Health Institutions in Buffalo  
Lily Dale Assembly, Inc.  
Medaille College  
Medina Memorial Hospital  
Mercy Hospital  
Millard Fillmore Suburban Hospital  
Moog Inc.  
Mount St. Mary’s Hospital  
Museum of disABILITY History  
New York Power Authority  
- Niagara Power Project  
Niagara County Community College  
Niagara County Historical Society  
Niagara Falls Memorial Medical Center  
Niagara University  
Nioga Library System  
Orleans-Niagara BOCES SLS  
Praxair, Inc.  
Research Institute on Addictions  
Roger Tory Peterson Institute of Natural History  
Roswell Park Cancer Institute  
St. Bonaventure University  
St. Mary’s School for the Deaf  
Sisters of Charity Hospital  
Sisters of Charity Hospital - St. Joseph Campus  
State University of New York at Fredonia  
SUNY Buffalo State  
Trocair College  
Unifrax Corp.  
United Memorial Medical Center  
United States Army Corps of Engineers  
University at Buffalo  
- Dept. of Library & Information Studies, Graduate School of Education  
University at Buffalo Libraries  
- Architecture & Planning Library  
- Charles B. Sears Law Library  
- Health Sciences Library  
- Lockwood Memorial Library  
- Music Library  
- Silverman Library  
VA WNY Healthcare System  
Villa Maria College  
WCA Hospital  
Women & Children’s Hospital of Buffalo

WNYLRC Board of Trustees 2015

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John Hood, Ecology and Environment, Inc.  
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Lindsay Webb, Orleans-Niagara BOCES SLS

WNYLRC Staff 2014/2015

Sheryl Knab - Executive Director  
Heidi Bamford - Regional Archivist  
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