1966: 1 Lafayette Square, Buffalo

2016: 4950 Genesee Street, Cheektowaga

CELEBRATING 50 YEARS 1966 - 2016
Year in Review 2015/2016

Our programs and services are designed to meet our guiding principles:

Community and Collaboration: Working together is more effective than working alone
When we come together as a community and work toward a common goal, we are better, stronger, and more likely to succeed.

- **CCDA:** $150,128 was awarded to 16 academic member libraries through the Coordinated Collection Development Aid program.
- **Resource Sharing:** 1,154 requests were made and 987 of these were filled through the University at Buffalo/WNYLRC ILLiad Program. 756 of the 987 filled were by UB directly and 231 more through other WNYLRC member libraries. 20 libraries participated in the InfoPass program and 145 InfoPasses were issued.
- **Ask Us 24/7:** WNYLRC saved participating members $31,728 in QuestionPoint subscription costs. Ask Us 24/7 librarians participated in 10,942 chat sessions with library patrons in New York State as well as patrons from around the country. New York library patrons received assistance from librarians around the country resulting in 14,759 sessions. Providers of the service include 57 libraries, 5 Councils, and 1 school district.
- **New York Heritage:** 100,658 images with 60,405 views reside in 56 collections from 23 participating WNYLRC members, saving them more than $225,000 in subscription, hosting, and maintenance fees with CONTENTdm.
- **New York State Historic Newspapers:** Includes 49 digitized newspaper collections comprised of 263,092 pages that had total views of 68,956 for 2015/2016.
- **Britannica Online:** 6 WNYLRC members took advantage of special pricing and saved a combined total of $11,055.

Innovation: Creating value through positive change
New ideas, technologies, services, and programs need an incubator.

- **ESLN’s Demand Driven E-book Pilot:** Spearheaded by WNYLRC, 15 libraries across NYS participated in the fourth phase of a DDA e-book collection pilot purchasing 578 titles to add to the shared collection.
- **AcademicSHARE:** 13 academic libraries participated allowing students, staff, and faculty from other academic libraries to borrow items on site using their current college ID and without requiring the regional reciprocal borrowing card (InfoPass).
- **RBDB:** $40,000 in member library grants were awarded in 2015 for projects including digitizing newspapers and special collections.

Message from the 2015 WNYLRC Board President:
Heidi Julien, Department of Library and Information Studies, School of Education, University at Buffalo

On behalf of the Board of Trustees of the Western New York Library Resources Council (WNYLRC), I am honored to present the 2015/2016 annual report to the membership. Congratulations to Sheryl Knab, to all WNYLRC staff, WNYLRC members, and the whole library community of Western New York on the 50th Anniversary of WNYLRC!

I am proud to be a part of this vibrant and productive community. Under Sheryl Knab’s strong leadership, WNYLRC staff, committees, and the Board have worked diligently and successfully to fulfill its guiding principles—Community and Collaboration, Innovation, Advocacy, Connecting and Education. These principles are key to all that WNYLRC undertakes and are fundamental to its success in serving its members. I refer you to the details in this report for examples of the many ways in which WNYLRC demonstrates that when we work together, we accomplish much!

Special congratulations to this year’s award winners, and sincere thanks to all who helped to organize this year’s anniversary events. I have had the opportunity to attend several of these, and have learned a great deal along the way. In my role as President, I have had the pleasure of witnessing the true dedication of all who are involved with WNYLRC, and I thank you all for your hard work, and your unwavering commitment to the betterment of library services in our region.
Financial Report Fiscal Year: July 1, 2015 - June 30, 2016

Receipts
- State/Federal: $792,021
- Membership Dues: $31,215
- Interest: $9,980
- Fees/Contracts: $235,648
- Total Receipts: $1,068,864

Expenditures
- Salaries & Benefits: $603,053
- General Operations: $204,527
- Programs for Members: $104,952
- Cash Grants to Members: $108,562
- Total Expenditures: $1,021,094
- Revenue over Expenses: $47,770
- Total: $1,068,864

Advocacy: Championing libraries
Securing support requires telling a compelling story.

- **Advocacy**: WNYLRC, like all NY Library Systems, saw a 5.0% increase for 2015/2016 based on 2014/2015 advocacy efforts. WNYLRC is a participant in a state-wide library system collaborative (New York Alliance of Library Systems) supporting advocacy measures for library systems and securing increased funding. 66 members participated in visits to 17 of 18 regional NYS Legislative Representatives.


Connecting: Blurring boundaries
Building bridges requires facilitating connections among diverse groups.

- **Empire Library Delivery**: Managed by Empire State Library Network (ESLN), 9 libraries from Western New York participated in this collaborative initiative.

- **Regional Communications**: WNYLRC.org received 25,793 visits during 2015/2016. WNYLRC manages 37 member listservs with 2,383 participants including the regional listserv WNYLib-l which has 595 subscribers.

- **Statewide Communications**: An Empire State Library Network (ESLN) retreat (formerly the NY 3Rs Association, Inc.) took place in July 2015. Over 30 staff and directors from all nine Councils attended.

Education: Cultivating a culture of learning
New skills and knowledge create opportunities.

- **Professional Development Program**: 539 staff from member libraries attended 45 WNYLRC sponsored professional development programs and networking events. WNYLRC’s Lynda.com subscription was well used by 133 of our members resulting in 719 courses viewed and 9,021 videos viewed totaling 231.8 hours of individualized training. 42 members attended 5 Empire State Library Network (ESLN) events.

- **Archival Services**: WNYLRC staff conducted 5 site visits, provided 40 consultations, arranged for or conducted 8 presentations, contributed blog articles, and participated in 3 outreach sessions.

- **Hospital Library Services Program (HLSP)**: Three HLSP circuit librarians traveled 12,832 miles providing services to area hospitals including instruction on using health information resources, assisting with HUBNET searches (4,988) and providing reference services (1,041 questions answered). 194 print and 7 electronic books were purchased totalling more than $20,000 in HLSP grant funds.
Member Libraries 2015/2016

Albright-Knox Art Gallery  
Bryant & Stratton College  
- Amherst Campus  
- Buffalo Campus  
- Southtowns Campus  
Buffalo & Erie County Public Library  
Buffalo General Medical Center  
Buffalo History Museum  
Buffalo Irish Genealogical Society  
Buffalo Museum of Science  
Buffalo Niagara Heritage Village and Museum at Amherst  
Buffalo Olmsted Parks Conservancy  
Buffalo School Library System  
Buffalo State, State University of New York  
Burchfield Penney Art Center  
Bureau of Jewish Education/Jewish Buffalo Archives Project  
Canisius College  
Carousel Society of the Niagara Frontier  
Cattaraugus-Allegany-Erie-Wyoming BOCES SLS  
Center for Inquiry Libraries  
Chautauqua County Historical Society  
Chautauqua-Cattaraugus Library System  
Christ the King Seminary  
D’Youville College  
Daemen College  
Ecology and Environment, Inc.  
Erie 1 BOCES SLS  
Erie 2-Chautauqua-Cattaraugus BOCES SLS  
Erie Community College  
- City Campus  
- North Campus  
- South Campus  
Erie County Medical Center Corp.  
Fellowships of the Spirit Lakeside Learning Center Library  
Forest Lawn - Margaret L. Wendt Archive and Resource Center  
Gansevoort Community College  
Goodyear Correctional Facility  
Hilbert College  
ITT Technical Institute  
Jamestown Community College  
Kenmore Mercy Hospital  
Library Consortium of Health Institutions in Buffalo  
Lily Dale Assembly, Inc.  
Medaille College  
Medina Memorial Hospital  
Mercy Hospital  
Millard Fillmore Suburban Hospital  
Moog, Inc.  
Mount St. Mary’s Hospital  
Museum of disABILITY History  
New York Power Authority  
- Niagara Power Project  
Nioga Library System  
Orleans-Niagara BOCES SLS  
Praxair, Inc.  
Research Institute on Addictions  
Roger Tory Peterson Institute of Natural History  
Roswell Park Cancer Institute  
St. Bonaventure University  
St. Mary’s School for the Deaf  
Sisters of Charity Hospital  
Sisters of Charity Hospital - St. Joseph Campus  
State University of New York at Fredonia  
Trocair College  
Unifrax Corp.  
United Memorial Medical Center  
United States Army Corps of Engineers  
University at Buffalo  
- Dept. of Library & Information Studies, Graduate School of Education  
University at Buffalo Libraries  
- Architecture & Planning Library  
- Charles B. Sears Law Library  
- Health Sciences Library  
- Lockwood Memorial Library  
- Music Library  
- Silverman Library  
VA WNY Healthcare System  
Villa Maria College  
WCA Hospital  
Women & Children’s Hospital of Buffalo

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