The Western New York Library Resources Council (WNYLRC) is providing this annual report, thus validating its impact and influence regionally and statewide, perhaps even nationally through its web presence.

With over 60 member institutions representing public, school, academic, hospital, and special libraries, WNYLRC provides programs, services, and trainings to more than 1000 librarians! Under guidance from Apex Leader Growth, LLC, the Board of Trustees met for a full day in March to review WNYLRC’s history, discuss duties and responsibilities of the Board and the Executive Director, and analyze a flow chart demonstrating the various roles and responsibilities contributing to WNYLRC’s success. As a result of this work, future board members will be assigned a mentor and utilize a newly designed orientation workbook to deepen their understanding of the board member’s role and strengthening their involvement.

During 2022, the Board of Trustees adopted a new agenda format, updated its by-laws, and approved the process and tools when evaluating the annual performance of the Executive Director. WNYLRC continues to maintain a strong financial position as represented through member grants, services, and trainings. Its committed and passionate staff will, no doubt, continue to lead WNYLRC into the future with innovative programs, ideas, and initiatives. Thank you for allowing me to serve as president of the Board of Trustees. It has truly been an honor to serve this organization.

**Advocating for Libraries**

**State Legislative Advocacy**
- From January - March 2022, Zoom meetings were held with 17 of 18 Western NY State Assembly and Senate Members.
- 235 library community members participated.
- WNYLRC helped coordinate NYLA Advocacy Day zoom meetings with WNY delegation on March 2, 2022.

**Embracing Experimentation**

**Assisting Afghans to Relocate, Educate, Assimilate in Western New York**
- Collaboration with International Institute of Buffalo to provide laptops and accessories to Afghan refugee families.

**Telehealth Pod Project**
- Telehealth Pods were installed at the James Prendergast Library Assoc. in Jamestown, NY and the Leroy R. Coles, Jr. Branch Library in Buffalo, NY.

**New Programs and Resources**
- "Podcasts from the Past" highlights collections in NY Heritage.
- Accessibility in libraries Libguide: A compilation of resources and information for libraries creating more accessible spaces.

**Building Community**

**Empire Library Delivery**
- 13 WNYLRC libraries/systems belong to ESLN’s statewide delivery service.

**WNYLRC Standing Committees**
- 9 standing committees, 101 members.
- Library Education, Advancement, and Partnership (LEAP) and Western NY Library Support Staff (WNYLSS) committees updated names and charges.
- The High School to College (HS2C) committee funded 5 diverse collections grants, awarding $2,104.89 total to recipients.
Facilitating Collaboration

AcademicSHARE and InfoPass
- 150 InfoPasses issued to 18 Participating libraries.
- AcademicSHARE has been expanded to include libraries across the state.

Archival Services: WNY
- WNYLRC partnered with New York State Archives to host the Collaborative & Diversity Institute, held at WNYLRC, with 15 repositories participating. Several will collaborate with K-12 educators participating. Several will collaborate with K-12 educators participating to develop lesson plans using local primary sources found in New York Heritage.

Ask the HR Expert: Statewide
- 2021/2022: 9 Inquiries, 1 RAQ, 0 webinars.
- Since 2021: 20 Inquiries, 4 RAQs, 6 webinars.

Ask the Lawyer: Statewide
- 2021/2022: 76 Inquiries, 47 RAQs, 4 webinars.
- Since 2016: 419 Inquiries, 261 RAQs, 12 webinars.

CCDA: WNY
- $149,454 Coordinated Collection Development Aid grant funds distributed to 16 WNYLRC academic libraries.

Digital Equity
- WNYLRC is part of the WNY Digital Equity Coalition and NYS Digital Equity Network.
- Collaborated with over 60 organizations and 10 regional coalitions statewide to communicate with local and state leaders on the role of libraries in communities as part of the NYS Digital Equity Plan.

Empire Archival Discovery Collaborative: WNY
- Contains 1,138 finding aids from 10 contributing WNYLRC members.

Empire State Immersive Experiences: Statewide
- Includes over 350 panoramas, 31 panorama tours, and 458 digital objects.
- Has 57 users, 3 Action Grants awarded to contributors.

New York Heritage: WNY
- Contains 104 collections with 40,608 items from 43 member contributors, with 395,450 views.

New York State Historic Newspapers: WNY
- 125 total WNY titles containing over 1.5 million pages, with 49.9k views.

Cultivating Learning

Ask Us 24/7 sessions: Statewide
- 2021/2022: Questions asked by NYS Patrons - 23,240.
- NYS Participating libraries/systems: 45.

Hospital Library Services Program: WNY
- 3 librarians, 16,410 miles traveled, 14,856 searches, 16,953 views, and 2,141 questions answered.
- Subsidized $40,744 for e-resources for circuit hospitals.
- Provided $3,170 to host 11 MLA webinars.
- Subsidized $2,900 for physician credentialing database.
- $30,844 HLSP Resources Grant Funds to Hospitals.

Noteworthy Continuing Education (CE) Programs: WNY
- Facets of Librarianship: Hospital Library Services Program
- Grave Matters Symposium
- Intersect 2021: Resilience, Renewal, and Beyond
- Open Data Boot Camp

CE workshops provided: 44
Workshop attendees: 1,205
Visits to wnylrc.org: 82,259
Tech-Talk logins: 547
NEDCC webinar attendees: 26
Member Libraries 2021-2022

Albright-Knox Art Gallery
Bryant & Stratton College
Buffalo & Erie County Public Library
Buffalo Broadcasters Association
Buffalo General Medical Center
Buffalo History Museum
Buffalo Irish Genealogical Society
Buffalo Museum of Science
Buffalo Olmsted Parks Conservancy
Buffalo School Library System
Burchfield Penney Art Center
Canisius College
Cattaraugus-Allegany BOCES SLS
Center for Inquiry Libraries
Chautauqua-Cattaraugus Library System
ConnectNY
D'Youville University
Daemen University
Erie 1 BOCES SLS
Erie 2 Chautauqua-Cattaraugus BOCES SLS
Erie County Medical Center Corp.
Forest Lawn - Margaret L. Wendt Archives and Resource Center
Genesee Community College
Herschell Carrousel Factory Museum
Hilbert College
Houghton College
Jamestown Community College
John R. Oishei Children's Hospital
Kenmore Mercy Hospital
Library Consortium of Health Institutions in Buffalo
Lily Dale Assembly, Inc.
Medaille University
Mercy Hospital
Millard Fillmore Suburban Hospital
Mount St. Mary's Hospital
Network of Religious Communities
New York Power Authority Niagara Power Project
Niagara County Community College
Niagara County Historical Society
Niagara Falls Memorial Medical Center
Niagara University
Nioga Library System
OLV Charities
Orleans-Niagara BOCES SLS
Polish Genealogical Society of New York
Praxair, Inc.
Roger Tory Peterson Institute of Natural History
Roswell Park Comprehensive Cancer Center
St. Bonaventure University
School Librarians' Association of Western New York (SLAWNY)
Sisters of Charity Hospital
Sisters of Charity Hospital - St. Joseph Campus
SUNY Buffalo State College
SUNY Erie
SUNY Fredonia
Theodore Roosevelt Inaugural Site
Town of Orchard Park
Trocaire College
United Memorial Medical Center
United States Army Corps of Engineers
University at Buffalo, Dept. of Information Science, Graduate School of Education
University at Buffalo Libraries
Villa Maria College
WNY Genealogical Society

2021 WNYLRC Award Winners

Excellence in Library Service
- Sherri Gerardi – West Seneca East Senior High School, Erie 1 BOCES SLS, West Seneca, NY
- Pamela Jones – ConnectNY, Buffalo NY
- Pamela Rose – State University of New York at Buffalo, Buffalo NY

Outstanding Program or Service
- Butterfly Gardening at the Prendergast Library — James Prendergast Library Assoc., Jamestown, NY

Members in good standing as of December 2021

$41,000
Access and Innovation Grants to members

$2,250
Action Grants to members
Receipts

<table>
<thead>
<tr>
<th>Description</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>Interest ($1,440)</td>
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<tr>
<td>Membership Dues ($31,148)</td>
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<tr>
<td>PPP Loan ($119,412)</td>
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<tr>
<td>Fees/Contracts ($303,567)</td>
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<tr>
<td>ARPA Funds ($418,389)</td>
<td>24.2%</td>
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<tr>
<td>State Funds ($857,989)</td>
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<tr>
<td><strong>Total Receipts ($1,731,946)</strong></td>
<td><strong>100%</strong></td>
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Expenditures

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<thead>
<tr>
<th>Description</th>
<th>Percentage</th>
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</thead>
<tbody>
<tr>
<td>Equipment ($54,503)</td>
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<tr>
<td>Cash Grants to Members ($128,575)</td>
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<tr>
<td>General Operations ($184,945)</td>
<td>11%</td>
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<tr>
<td>Programs For Members ($227,172)</td>
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<tr>
<td>ARPA Funds ($418,641)</td>
<td>24.9%</td>
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<tr>
<td>Salaries &amp; Benefits ($686,593)</td>
<td>39.7%</td>
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<tr>
<td><strong>Total Expenditures ($1,682,430)</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
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WNYLRC Board of Trustees 2022

Board Officers:
- President: Cece Fuoco, Cattaraugus-Allegany BOCES School Library System
- Vice President/President Elect: Alicia Thompson, Erie 1 BOCES School Library System
- Secretary: Lisa Erickson, Nioga Library System
- Treasurer: Jan Dekoff, Chautauqua-Cattaraugus Library System
- Immediate Past President: Kristine Kasbohm, Canisius College

Board Members:
- Dan Albertson, DIS, University at Buffalo
- Donna Berryman, University at Buffalo
- Timothy Binga, Center for Inquiry Libraries
- Deborah Chiarella, University at Buffalo
- Paul Cieslik, Lipsitz, Green, Scime, Cambria, LLP
- Justin Cronise, SUNY Erie
- Jeannine Doyle, Buffalo & Erie County Public Library
- Dennis Galucki, Center for the Study of Art, Architecture, History and Nature
- Kathy Leacock, Buffalo Museum of Science
- Jeremy Lyman, Buffalo School Library System

WNYLRC Staff

- Jason Barone, Technology Services Coordinator
- Emily Carlin, HLSP Circuit Librarian
- Grace Di Virgilio, HLSP Co-Coordinator
- Adrienne Doepp, HLSP Circuit Librarian
- Olivia Helfer, HLSP Co-Coordinator
- Caitlin Kenney, Engagement and Educational Services Coordinator
- Sheryl Knab, Executive Director
- Jennifer Northup, Office Coordinator
- Debra Porter, Accounting Manager
- Heidi Ziemer, Outreach and Digital Services Coordinator

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Questioning existing practices.
Testing new ideas.
WNYLRC: A leader in library innovation.