What is InfoPass?

About the Program
The InfoPass Program of the Western New York Library Resources Council allows member libraries and library systems to issue InfoPass cards to their library patrons who are in good standing. The InfoPass card allows patrons to borrow from or have on-site access to library materials at other participating WNYLRC member libraries.

InfoPass is essentially a library card good for up to one year that allows individuals access to libraries and resources that may be otherwise unavailable. Shorter card time limits may be stipulated by the issuing library. InfoPass is a Board of Trustees approved free voluntary program WNYLRC members can join in order to provide their patrons with this valuable service.

What libraries can participate?
All WNYLRC members are eligible to participate in this voluntary program. Currently, more than 40 academic, public, special, school, and hospital libraries provide access to their collections for patrons with InfoPass cards issued by other member libraries.

Who can apply for an InfoPass?
Library patrons with serious research needs who wish to increase their access to our region's abundantly rich collections can apply through their home library (college, high school, public or other) for an InfoPass card.

A “serious user” may be a faculty member, a graduate student, a corporate researcher, a health science professional, a lawyer, a teacher, a writer, a genealogist, an undergraduate student, or a pre-college honors students (Advanced Placement—AP). The librarian or information manager from the patron’s home library is responsible for assessing the patron’s information needs before issuing an InfoPass card.

Applications are submitted online via the WNYLRC website by the librarian on behalf of the patron.

Patron's responsibilities
InfoPass is a courtesy extended to patrons by their home library. Patrons are required to show their InfoPass card when visiting and borrowing materials at participating libraries. Patrons are required to abide by all rules and regulations of each of the libraries from which services are received. The InfoPass card can be rescinded at any time if the patron abuses borrowing or viewing privileges. Patrons are fiscally responsible for any and all materials damaged, lost, or not returned to the lending library. Patrons will be billed for any materials not returned and are subject to fines for late returns.

Many participating libraries permit all InfoPass users to borrow materials, while others allow only viewing materials on-site. It is recommended that the patron call ahead to clarify visiting and lending policies for InfoPass users at that particular institution.

Questions or Concerns?
Patrons with questions or concerns, should contact the library that issued them the InfoPass. Contact information for the issuing library should be listed on the back of the patron’s InfoPass card. Libraries with concerns regarding their participation in the program, or concerns with the program itself should contact (716) 633-0705, ext. 100.

This program made possible by the Western New York Library Resources Council

Issuing Library Contact Information:
**Member Library Participation Categories**

**On-site Access**
1. Will allow on site access *without an appointment* to any InfoPass cardholder.
2. Will allow on site access *by appointment* to any InfoPass cardholder.

**Lending Policies**
1. Will lend materials directly to any InfoPass cardholder.
2. Will lend materials directly to any InfoPass cardholder who is 19 years or older.
3. Will lend materials directly to any InfoPass cardholder who is a professional researcher patron of a WNYLRC member library.
4. Will lend materials directly to any InfoPass cardholder who is a faculty/staff member of a WNYLRC member academic institution.
5. Will lend materials directly to any InfoPass cardholder who is a graduate student of a WNYLRC member academic institution.
6. Will lend materials directly to any InfoPass cardholder who is an undergraduate student of a WNYLRC member institution.
7. Will lend materials directly to any InfoPass cardholder who is a high school student enrolled in Advanced Placement classes.

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### Participating Libraries: Level of Service Extended to InfoPass Patrons

<table>
<thead>
<tr>
<th>Institution</th>
<th>On-site Access</th>
<th>Lending Policies</th>
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<tbody>
<tr>
<td>Akron High School</td>
<td>2</td>
<td>All</td>
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<tr>
<td>Buffalo Academy of the Sacred Heart</td>
<td>2</td>
<td>All</td>
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<tr>
<td>Buffalo Seminary</td>
<td>2</td>
<td>3,4,5</td>
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<tr>
<td>Buffalo State College</td>
<td>2</td>
<td>Academic Share</td>
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<tr>
<td>Canisius College</td>
<td>2</td>
<td>Academic Share</td>
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<tr>
<td>Canisius High School</td>
<td>Both</td>
<td>All</td>
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<tr>
<td>Cardinal O’Hara High School</td>
<td>Both</td>
<td>All</td>
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<tr>
<td>Christ the King Seminary</td>
<td>2</td>
<td>2,4,5,6</td>
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<tr>
<td>Clarence High School</td>
<td>2</td>
<td>3-7</td>
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<tr>
<td>Daemen College</td>
<td>2</td>
<td>Academic Share</td>
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<tr>
<td>D’Youville College</td>
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<td>Academic Share</td>
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<tr>
<td>East Aurora High School</td>
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<td>All</td>
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<td>Erie 2 BOCES</td>
<td>2</td>
<td>7</td>
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<tr>
<td>Erie Community College (City)</td>
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<td>Academic Share</td>
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<tr>
<td>Erie Community College (North)</td>
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<td>Academic Share</td>
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<tr>
<td>Erie Community College (South)</td>
<td>2</td>
<td>Academic Share</td>
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<tr>
<td>Genesee Community College</td>
<td>Both</td>
<td>3-6</td>
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<tr>
<td>Hilbert College</td>
<td>1</td>
<td>2-7</td>
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<tr>
<td>Jamestown Community College (both campuses)</td>
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<td>Academic Share</td>
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<td>Kenmore East High School</td>
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<tr>
<td>Kenmore West High School</td>
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<tr>
<td>Medaille College</td>
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<td>Niagara County Community College</td>
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<td>Niagara University</td>
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<td>Academic Share</td>
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<td>Nichols School</td>
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<td>Nioga Library System</td>
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<td>University at Buffalo Libraries</td>
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<td>Westfield Academy &amp; Central School</td>
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<tr>
<td>Williamsville South High School</td>
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<td>2-7</td>
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**Exceptions to the policies listed above for specific institutions:**

A. Between school or business hours. Call ahead for times.
B. Will lend circulating materials. Some restrictions may apply.
C. Will lend materials to any InfoPass cardholder 17 years or older.
D. The InfoPass card is not sufficient to borrow items from the GCC library. Patrons must obtain a GCC Library Card by showing proof of ID (driver’s license).
E. Due to security concerns library materials available through Interlibrary Loan only.